

Zimbra**chinn@4j.lane.edu****RE: Howard Blinds Help**

From : Dexter Rummel <rummel_d@4j.lane.edu>
Subject : RE: Howard Blinds Help
To : 'Allan Chinn' <chinn@4j.lane.edu>
Cc : 'Crystal Ericson' <ericson@4j.lane.edu>

Fri, Oct 19, 2018 04:06 PM

Allan,

Quick update – we have spent many hours troubleshooting the system within the constraints of having school in session. A majority of last Friday was spent out there and we have replaced some suspected data cabling with new.

The issues continue to be narrowed down and the original installer is looped in to provide device repair suggestion. Its looking like a major part of the system will need sent to them for repair/replacement. Rob is working to keep the system as alive as possible while that part is out.

We have identified a few rooms where staff are disregarding the shade path entirely. These have been long term issues so the shades in those rooms are told not to come down. Please work with your staff to get their items out of the way so we can get back to square one, especially when the system is back fully working (soon).

I know you have as good of an idea on those rooms as we, but we can provide numbers if needed.

Thanks,

Dexter Rummel
Eugene School District 4J
Cell: 541-228-1726

From: Dexter Rummel [mailto:rummel_d@4j.lane.edu]
Sent: Monday, October 08, 2018 9:22 AM
To: 'Allan Chinn' <chinn@4j.lane.edu>
Cc: 'Crystal Ericson' <ericson@4j.lane.edu>
Subject: RE: Howard Blinds Help

Hi Allan,

Yes we were out to perform some troubleshooting last Friday. The system has a communications failure that we are working on focusing it down to determine the root issue. Crystal advised us that most the issues started after we worked in the office wing.

Thank you for the information below. Please let your staff know that we are working on it.

Some of the shade issues on Friday were related to mechanical repair rather than the controls side. I took notes of one room while we fixed another while on site.

Thanks,

Dexter Rummel
Eugene School District 4J
Cell: 541-228-1726

From: Allan Chinn [<mailto:chinn@4j.lane.edu>]
Sent: Monday, October 08, 2018 9:09 AM
To: Dexter Rummel <rummel_d@4j.lane.edu>
Cc: Crystal Ericson <ericson@4j.lane.edu>
Subject: Re: Howard Blinds Help

Hi Dexter,

I saw you out here last Friday and was wondering if there was a plan for how to fix things.

I did a check this morning there are quite a few blinds stuck in the down position and cannot be made to go up:

- **Yellow Wing Downstairs** - 2 of 5 rooms had some blinds down.
- **Yellow Wing Upstairs** - 1 of 5 minus one has some blinds down.
- **Blue Wing Downstairs** - 2 of 5 rooms had some blinds down.
- **Blue Wing Upstairs** - 3 of 5 rooms had some blinds down.
- **Green Wing Downstairs** - 4 of 5 rooms had some blinds down.
- **Green Wing Upstair** - All okay.

Additionally, there are a number of rooms where the blinds are up, but the control panel is not responsive and will not allow staff to drop their blinds.

Let me know where we're at. I'd like to be able to give staff an update.

Thanks,

Allan

*Allan Chinn
Principal, Howard Elementary School
Eugene School District 4J
chinn@4j.lane.edu, (541) 790-4900
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From: "Dexter Rummel" <rummel_d@4j.lane.edu>
To: "Allan Chinn" <chinn@4j.lane.edu>
Cc: "Crystal Ericson" <ericson@4j.lane.edu>
Sent: Friday, October 5, 2018 6:00:42 AM
Subject: RE: Howard Blinds Help

Good morning Allan,

I'll check into the operational/program aspect of the shades. One thing we have talked about in the past are teacher objects blocking the shade path. This is a major issue as it causes the shades to lose the tension they need to stay true in their roll. In turn this causes them to lose their stopping positions in open and closed and even worse can cause them to pull to one side. When they pull to one side of the roll it causes them to hang up in the cover and not come down and/or fray the edge of the fabric causing irreversible damage.

Your time to share the feedback on the shades and the rest of the building is coming up as facilities is working on a lessons learned for the newest 8 buildings. You should be contacted in the near future...shades are on

facilities list already to address, but your feedback there is important too.

The bond project can't pay for any changes to that now. Its important you keep your staff informed of the issues at hand with objects in the shade path so we don't have larger issues ahead.

Thanks,

Dexter Rummel
Eugene School District 4J
Cell: 541-228-1726

From: Allan Chinn [<mailto:chinn@4j.lane.edu>]

Sent: Thursday, October 04, 2018 8:10 AM

To: Dexter Rummel <rummel_d@4j.lane.edu>

Cc: Crystal Ericson <ericson@4j.lane.edu>

Subject: Howard Blinds Help

Hi Dexter,

I don't know that it's the fault of any 4J Facilities staff, but our blinds are having issues across the building.

We have a bunch of unresponsive control panels, blinds that do not go up in the mornings, blinds that do not go up all the way, and blinds that we cannot bring down, which has resulted in some rooms getting really hot and distractingly bright, while others surprisingly dark.

We've been putting in work orders since the start of the year and Facilities Staff come out every time and do what they can, but I wonder if this is an issue we need the installer to fix.

And as an aside, I'm fully in favor of installing manual blinds if you think it would save time and money dealing with the fancy electronic ones (I even know the style I'd want if you think it's worth considering).

Allan

*Allan Chinn
Principal, Howard Elementary School
Eugene School District 4J*

chinn@4j.lane.edu, (541) 790-4900

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