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**[princi\_elem] New TSS III and Technology Help Desk Specialists Hires \ TSS Desktop Support breakdown for next year**

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**Sender :** princi\_elem-bounces <princi\_elem-bounces@4j.lane.edu>**Subject :** [princi\_elem] New TSS III and Technology Help Desk Specialists Hires \ TSS Desktop Support breakdown for next year**To :** princi\_midd <princi\_midd@4j.lane.edu>, princi\_elem <princi\_elem@4j.lane.edu>, princi\_high <princi\_high@4j.lane.edu>, Cheryl Linder <linder\_ch@4j.lane.edu>**Cc :** Laurie Moses <moses@4j.lane.edu>

School and District administrators and directors,

Due to district budget cuts, 4J desktop support is being reduced by around 25 percent. As mentioned in an earlier e-mail, the desktop support model has been re-structured to adjust to the reduction in staffing. The new model will include only TSS III's and there will now be 2 technology support positions (1.6 FTE) located at the Ed Center that will be supporting via Phone Desktop support for quick support over the phone.

Below is information on the last hires to complete the staffing. Each school will have an assigned a specific TSS, but the amount of time they will have in your school will be reduced. I will provide more information and I will be setting up meetings with each of you over the summer prior to the next school year.

**Two new Technology Help Desks positions have been filled.**

Mary Hochberg has been offered and accepted a full-time Technology Help Desk Specialist position and will start working in the Ed Center starting next school year. Mary started working for 4J in 2004 and has supported technology in several district schools as a User Services Specialist and TSS II. Mary has also taught Super Summer classes for the last several years.

Monica Thompson has been offered and accepted a part-time Technology Help Desk position. Monica has 20 years of experience as a classroom instructor. She also has

received a degree in Computer Information systems and has over 10 years experience supporting technology in the South Umpqua School District and 4J.

### **Two TSS III positions have been recently filled.**

Sunny Wood has been offered and accepted a TSS III field tech position. Sunny has worked for 4J since 2004 supporting technology in schools. Sunny also previously taught motion picture and video production at Humboldt University.

David Greene has been offered and accepted a TSS III field tech position. David started working for 4J in 2005 after graduating at the University of Oregon. He worked both as a classroom instructor and a Technology Support person. He has most recently supported classroom desktop technology at Edgewood, Howard, Awbrey Park, Roosevelt, Madison, and YG.

This will complete the hiring for the re-structured Desktop support Model for 2013-14.

Below is a listing of TSS's, CIS hardware repair, and Technology Help Desk Specialists for the 2013-14 school year and the initially proposed buildings and regions they will support.

### **North Region (North Eugene and Sheldon)**

James Grubic – Madison, Kelly, Howard, and Spring Creek  
Brian Hartman – North Eugene, Corridor, YG, and River Road  
Louie Vidmar – Sheldon, Willagillespie, and Buena Vista  
Geoff Henderson – Monroe, Cal Young, Gilham, and Holt

### **South Region (South and Churchill)**

James Murray – South Eugene, ECCO (formerly EEO), Edison, and Camas Ridge  
Sunny Wood – Spencer Butte, Roosevelt, Edgewood, and Fox Hollow  
Jake Reents – Churchill, Kennedy, and McCornack  
David Green – ATA\Family, Twin Oaks, Chavez, and Adams

### **Ed Center\ESS Support**

David Nelson - David will be supporting the Ed Centers, ESS, and 1 school (Awbrey Park)

### **Technology Help Desk Specialists**

Mary Hochberg – 4J District Support (full time) at Ed Center  
Monica Thompson – 4J District Support (part time) at Ed Center

### **CIS Repair**

Bob Dorr – Desktop technology repair, clocks, and intercoms  
Brad Jeske – Desktop technology repair

Thank you

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